

# CSC

Your Trusted Neighbourhood Kiosk

**CSC e-Governance Services India Limited**

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# About CSC

Common Services Centers (CSC) are an integral part of the Digital India mission. They are access points for the delivery of Digital India services to rural and remote areas across the country and contribute towards the fulfillment of the vision of Digital India and the Government's mandate for a digitally and financially inclusive society.

CSCs offer assisted access to e-services in India, focusing on enhancing governance. Apart from delivering essential government and public utility services, CSCs also deliver a range of social welfare schemes, financial services, educational courses, skill development courses, healthcare, agriculture services, and digital literacy.

Total CSCs Functional across India -- 5.62 lakh

Total CSCs in Gram Panchayats -- 4.47 lakh

## March 2024 Data

Total No of functional  
CSCs **5,85,411**

Total No of functional  
CSCs in Rural **4,72,111**

Total No of functional  
CSCs in Urban **1,13,300**

Total No of Transactions  
(in lakh) **436.29**  
Through the DSP (in lakh) **193.11**  
and Non DSP **243.18**

## CSC Centres: Nationwide Reach Across India



- ## How CSC can help
- Training and up-skilling
  - Digital Literacy
  - Infrastructure Development
  - Financial Inclusion
  - Tele-law
  - Tele-Agriculture
  - Tele-medicine
  - Drones
  - Multimodal (image, audio, video, text)

# CSC Ecosystem

**5,85,411**

CSC Centres

**6,596**

CSC Academies

**3,671**

CSC Bal Vidyalayas

**30+**

State & UT Teams

**1000+**

District Level Functionaries

**800+**

Services Offered by CSC





कंप्यूटर शिक्षा के लिये एक बेहतर स्थान

छात्राओं के लिये  
**30%**  
की छूट

**100%**  
प्रमाणित कोर्स

**CCC**

Course Available



### Courses

Windows & Linux

Corel Draw & Photoshop

Web Designing & Development

Computer Network & Internet

Accounting Through Tally With GST

MS Office ( Word, Excel, PPT, Access & Publisher

CCC, BCC, DCA, ADCA, DOAP & DCAD etc.



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[www.jjeducation.org](http://www.jjeducation.org)

Opp. Krishnanand Smarak Inter College, Puranpur Road,  
Banda, Shahjahanpur (UP) 242042

## Training and Up-skilling

- Training and up skilling is going to play a key role in making 5G/6G possible. CSC academy is a vertical which offers training for various skills, and courses.
- We can provide training and education programs to local technicians and engineers for maintaining and troubleshooting 6G networks in rural areas.
- Presently CSC academy runs more than 50 Educational Programs including skill programs delivered through CSCs.

## Mobile Recharge

After the launch of 5G technologies in India users are able to access health, educational, agricultural, infotainment services on their mobile phone. Thus to avoid any kind of interruption or discontinuation CSC VLEs assist in managing recharge services.

Mobile Recharge of several Telecom Service Providers such as Airtel, VI, BSNL, JIO etc can be done through the Digital Seva Portal. This service connects with the Telecom Service Providers to enable customers recharge their mobile in real time. The payments can be made through the CSC-wallet available through this portal.

## Mobile Bill Payment

This service connects with the Telecom Service Providers to enable customers to pay their mobile bills real time.

## Digital Literacy

- 5G/6G would not only require infrastructure and apps but also education to the citizens of how they can benefit from more bandwidth.
- CSC can work with telecom partners to drive a wider adoption of 5G/6G by developing affordable mobile offers
- CSC can help promote digital literacy initiatives to empower rural residents to take advantage of 6G technology for education, healthcare, agriculture, and entrepreneurship.



## Infrastructure Support

- CSC centers and our VLE can assist in building the necessary infrastructure, including towers, antennas, and fibre optic cables, to support 6G networks in rural areas.
- CSC runs an e-grameen store which can help in procurement of materials, so they can be delivered on site, and in remote areas.
- We currently cover more than 10,000 pincodes across India, with more than 4 lakh CSC Grameen eStores



## Tele-law

- CSC also operates and runs a tele-law platform where video or audio consultations from lawyers is made available to citizens.
- 84 Lacks Cases have been processed
- Need for more bandwidth occurs when citizens need to share large files, contracts, evidence, etc where 5G/6G can be helpful.



# Tele Agriculture

- CSC owns and operates a platform to provide crop advisory to farmers from scientists, in which farmers share images, and videos to get advise on crop diseases.
- We envision a future where 5G/6G can help consultation over real time-video feeds





## Drones

- “CSC UDAAN ACADEMY” is an initiative to provide drone training to rural youth, as per the guidelines of Drone Rules 2021 released by DGCA.
- Drones are expected to drive remote surveillance and last mile delivery. With 5G/6G we can imagine applications like processing drone footage in real time
  - For crop yield estimation, and detecting diseases and harvesting times will make agriculture efficient.
- IoT sensors also generate huge amounts of data that would have to be analyzed on edge and on server, but have the potential to revolutionize precision agriculture.



## Financial Inclusion

- Finance is a key piece of making 5G/6G possible. CSC has a big play in financial inclusion with leading platforms like DigiPay.
- To make 5G/6G viable, cash collection, lending, and deposits can be made possible by CSC centers in the remotest areas.
- CSC centers can act as micro-financing hubs to support the adoption of 5G/6G services in rural areas, collaborating with the telecom companies to design affordable data packages.



DIGIPAY

## Telemedicine / e-Healthcare

- CSC already operates and run a telemedicine platform.
- With 5G/6G we look forward to advanced telemedicine applications with real-time high-definition video consultations, remote patient monitoring, and even tele-surgery capabilities, improving access to healthcare services in remote villages.





# Future is Multimodal AI (image, audio, video, and text)

- Multimodal AI and real-time voice AI are going to be major consumers of abundant bandwidth provided by 5G/6G.
- Recent AI chatbot trends with the release of GPT4o confirm this. CSC also has several AI efforts in the pipeline like AI chatbots for various verticals.
- CSC can leverage its AI efforts to develop tools for maintaining and troubleshooting 6G networks in rural areas



# Thank You



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